

ESSS Extended Monitoring Agreement

A 7-year **extended** IoT subscription is available for the installing contractor to sell to the homeowner. This (ESSS) Monitoring Service is a paid subscription and uses AT&T 4G LTE cellular data to send their system information to the cloud-based platform for monitoring by Ecoer Inc. and you, their selected Certified Ecoer Dealer. By signing the agreement (see agreement [HERE](#)) the homeowner gives the rights to Ecoer and their selected Certified Ecoer Dealer the ability to monitor their HVAC system(s). This agreement will extend the monitoring 7 years from the initial 3 that are provided Ecoer at no charge. The homeowner has a right to disconnect the monitoring service at any time but will lose the capability of the monitoring service by their selected Certified Ecoer Dealer, and Ecoer will not refund the balance of the paid 7 year subscription at time of disconnection.

NEW!! More bang for your kitchen table talk!

Now, this subscription also extends our Premiere Comfort labor warranty! When you purchase the 7-year extended IoT subscription for your customer, you will also be offering them an extension of their included labor warranty. (All complete Ecoer systems, or Ecoer + new third party IDU installed with an IoT gateway from 4-1-2020 onward, get the first 3 years of labor warranty for no charge. See [HERE](#) for more details on signing up as a Trinity contractor for our Premiere Comfort labor coverage).

**Please also see additional info. regarding Premiere Comfort Labor coverage in our dealer documents section.

Contractor Instructions:

- Call Ecoer Tech Support at 1-855-598-4093 to purchase the ESSM007Y plan for \$599
- Please have IoT gateway serial number ready
- Our tech support agents will assist you with the purchase



Making your home Green & Smart