



IoT Installation and Warranty Registration

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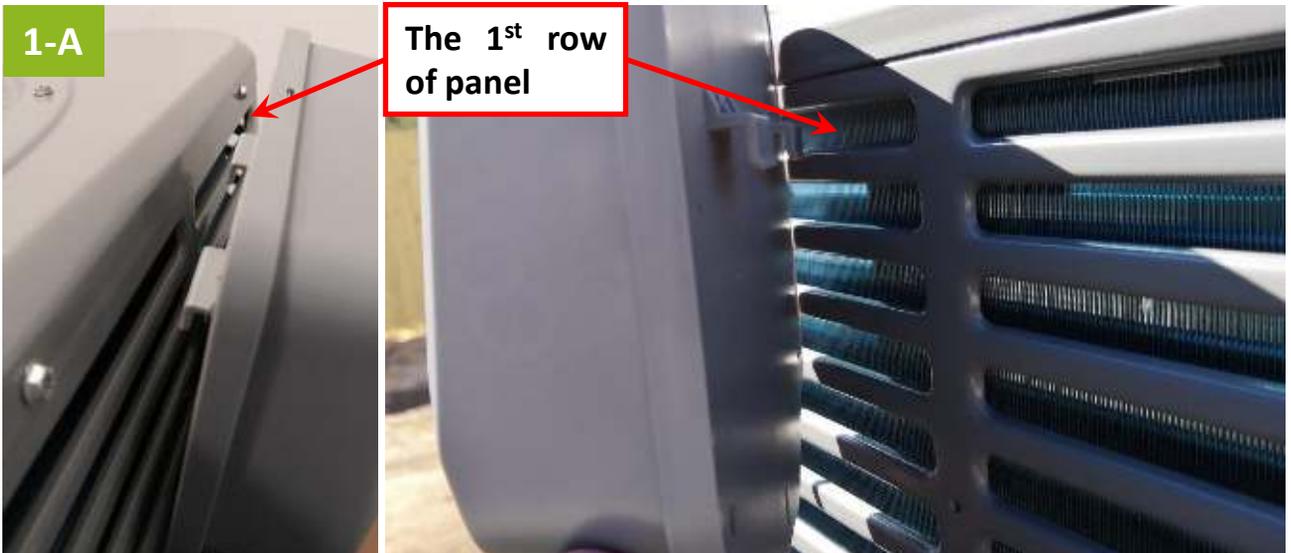
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Part A. IoT Installation and Troubleshooting

Ecoer Smart Inverter (ESI) Unitary systems come equipped with remote monitoring and self-diagnostics technology designed to save dealers' time when installing and servicing.

Be sure to turn off the power supply for condensing unit prior to install the IoT device. Refer to the following steps to install this device.

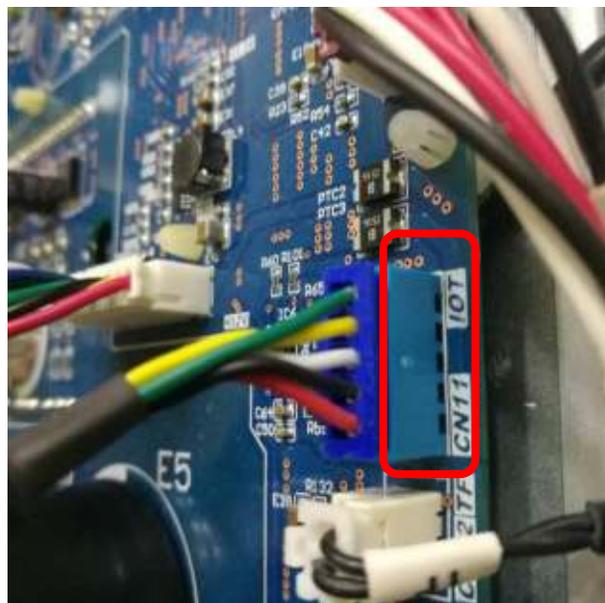
1. To keep the best 4G LTE network connectivity, choose one side of condensing unit that is further away from the wall to hang the IoT device. Use screw to tighten the device and belts to tie up the cable.



2. Unscrew the cable locker cap and securely fasten the **waterproof joint** to the reserved hole (plug has to be removed).

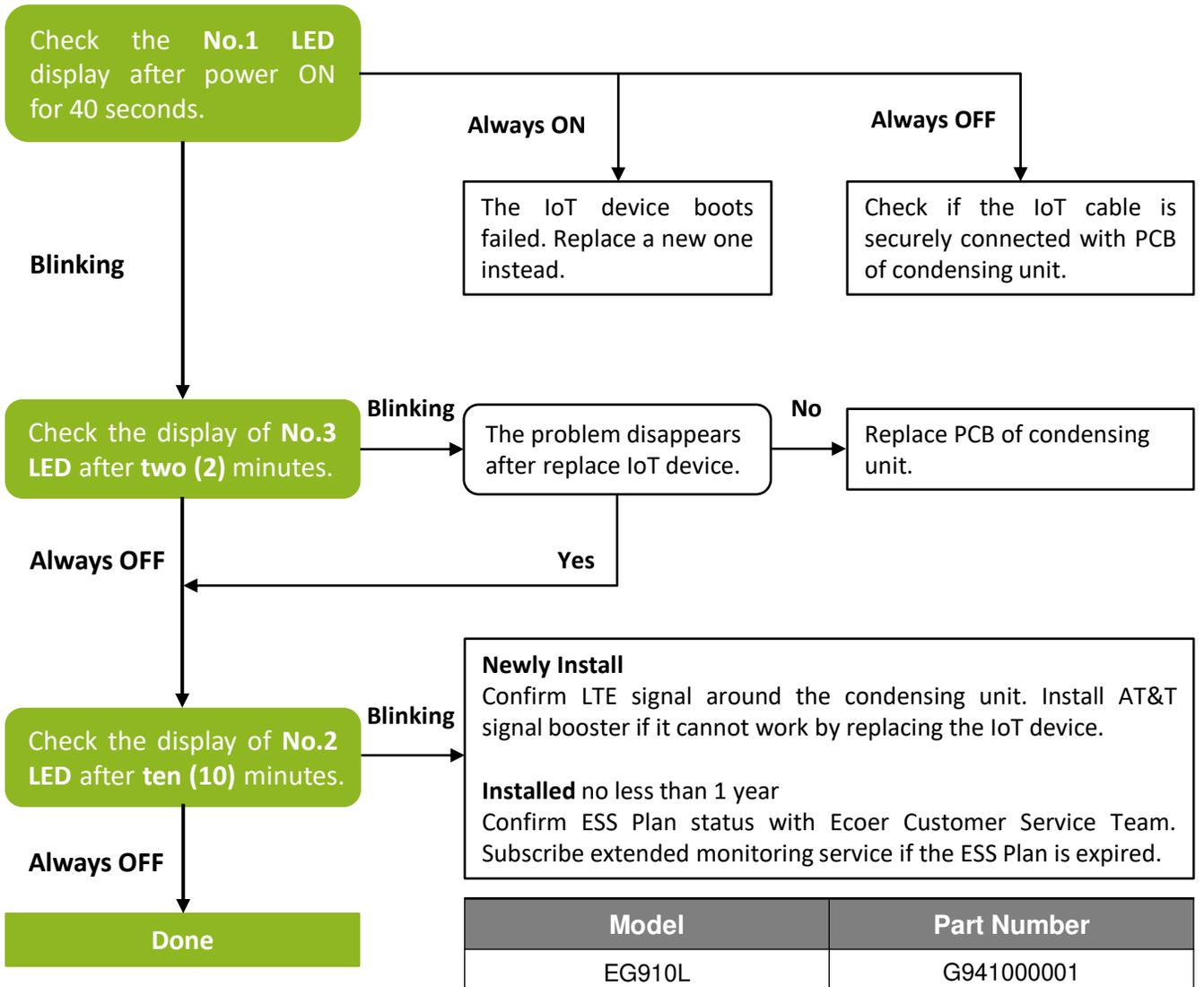


3. Plug the male blue terminal into CN11 (IoT) connector on main control board of condensing unit.



Power ON the condensing unit and check if the IoT device is working properly. The normal working state of IoT device should be the blue LED (No.1) is blinking with other LEDs light OFF.

No.	Color	Indications	Description
1	Blue	IoT Device status	Always OFF Power off
			Always ON Booting
			Blinking Running
2	Red	LTE Status	Always OFF LTE connected
			Always ON Booting
3	Green	Connection to PCB	Blinking LTE disconnected
			Always OFF Local link connected
			Always ON Booting
			Blinking Local link disconnected



Model	Part Number
EG910L	G941000001

Part B. Warranty Registration via ESS Pro App

With the IoT device, Ecoer Inc. provides an easy way for dealers to help their customers complete registration via ESS Pro App in just minutes. Then dealers can monitor units' live data and perform remote field settings for the condensing unit. Working alongside the Ecoer Customer Service Team, the dealer can guarantee the installation and servicing quality.

Alternatively, homeowner / dealer / builder can register at www.ecoer.com. But it will not allow the dealer to monitor the system.

Search **ECOER** on App Store or Google Play now.



Download or update **Ecoer Smart Service Pro App**

free on



Steps of warranty registration *

1. **Create an ecoer account**
2. **Add Unit (Register a new AC/HP)**
 - Sign an agreement with homeowner
 - Scan/Input serial numbers to submit

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